

BASIC PLAN

Preventative Maintenance Agreement

| ANNUAL PRICE | VISITS / YEAR | PLAN DURATION | DISCOUNT | SCHEDULING | ADD-ON |
|--------------|---------------|---------------|----------|-----------------|---------------|
| \$189 | 2 | 1 Year | 10% Off | Same / Next Day | \$75 / system |

Plan Overview

Our most popular plan. Two seasonal tune-ups — one in spring for cooling, one in fall for heating — keep your system running safely and efficiently year-round. Plus, you'll save 10% on any service or repair work and receive same or next-day scheduling when you need us.

Membership Benefits

- ✓ Two maintenance visits per year (spring cooling tune-up + fall heating tune-up)
- ✓ 10% discount on all service and repair jobs
- ✓ Full system inspection, cleaning, and calibration at every visit
- ✓ Safety and performance check of all components
- ✓ Written service report after every visit
- ✓ Same or next-day scheduling on repair calls
- ✓ Auto-scheduled at your convenience — we reach out, you pick the time
- ✓ Personalized online access to your complete service history
- ✓ 6-Month Labor Guarantee on all repairs
- ✓ Helps satisfy manufacturer warranty maintenance requirements
- ✓ Second system add-on: \$75/system
- Dispatch fee applies on service calls • waived on included tune-up visits

Why Maintenance Matters

Oklahoma's extreme heat and unpredictable winters put serious stress on your HVAC equipment. Two seasonal tune-ups per year is the industry-recommended standard for keeping your system reliable, efficient, and safe. A well-maintained system uses less energy (saving you up to 15–30% on utility bills), lasts years longer, and is far less likely to break down when you need it most.

With 10% off all repairs, your plan can pay for itself with a single service call.

How Your Membership Works

Auto-Scheduled at Your Convenience We reach out to schedule your tune-ups — you pick the day and time. No need to remember to call.

Your Complete Service History On File Every visit is logged — date, technician, what was inspected, what was found, what was done. We send you a personalized link to access your records online.

6-Month Labor Guarantee If the same problem returns within six months of our service, we fix it at no labor charge.

Prepaid visits are scheduled Monday–Friday, 9:00 AM – 3:00 PM. Between visits: inspect, clean, or change your air filter monthly — it's the single best thing you can do between tune-ups.

WHAT WE DO DURING YOUR VISIT

Every visit follows ASHRAE industry-standard maintenance practices. Our NATE-certified technicians perform a comprehensive inspection to keep your system safe and running at peak efficiency.

General System Inspection

- Check thermostat calibration — confirm your home holds the temperature you set
- Tighten all electrical connections; measure voltage and current on motors
- Lubricate all moving parts to reduce friction, wear, and energy costs
- Inspect and clear condensate drain — prevents water damage and humidity problems
- Verify startup, operation, and shutdown cycle; confirm all safety controls work

Cooling-Season Service

- Clean condenser coil — dirty coils raise energy costs and shorten equipment life
- Check evaporator coil airflow — restricted flow causes freeze-ups and higher bills
- Confirm proper refrigerant charge — too much or too little reduces efficiency and lifespan

Gas Heating Service

- Clean burners and surrounding area for safe, efficient combustion
- Check all controls, relays, temperature switches, capacitors, wiring, and airflow
- Inspect gas connections, gas pressure, burner combustion, and heat exchanger

Electric Heating Service

- Check all controls, relays, temperature switches, capacitors, wiring, heating elements, and airflow

À La Carte Accessory Maintenance

Add professional maintenance for your indoor air quality equipment at any visit:

- Ducted humidifier
- Electronic air cleaner
- Whole-home dehumidifier
- Ducted air purifier

Ready to protect your home's comfort? Call 405-375-4822 or visit hartzellsheatair.com
