

TUNE-UP PLAN

Preventative Maintenance Agreement

ANNUAL PRICE	VISITS / YEAR	PLAN DURATION	SCHEDULING	ADD-ON
\$138	1	6 Months	Same / Next Day	\$75 / system

Plan Overview

A single, comprehensive seasonal tune-up to keep your heating or cooling system running right. Ideal for newer systems, single-system homes, or budget-conscious homeowners who want a professional set of eyes on their equipment at least once a year.

Membership Benefits

- ✓ One comprehensive maintenance visit per year (your choice of cooling or heating season)
- ✓ Full system inspection, cleaning, and calibration
- ✓ Safety and performance check of all components
- ✓ Written service report after every visit
- ✓ Same or next-day scheduling on repair calls
- Tune-up completed at time of purchase • auto-renews every 6 months
- ✓ Personalized online access to your complete service history
- ✓ 6-Month Labor Guarantee on all repairs
- ✓ Helps satisfy manufacturer warranty maintenance requirements
- ✓ Second system add-on: \$75/system
- Dispatch fee applies on service calls • tune-up visit included at purchase

Why Maintenance Matters

Oklahoma's climate pushes HVAC systems to their limits — from triple-digit summer heat to sudden winter ice storms. Even a single annual tune-up can catch worn parts, dirty coils, and safety hazards before they turn into expensive emergency calls. Industry data shows preventive maintenance can reduce breakdowns by up to 75% and extend equipment life by 15–50%.

How Your Membership Works

Your Complete Service History On File Every visit is logged — date, technician, what was inspected, what was found, what was done. We send you a personalized link to access your records online.

6-Month Labor Guarantee If the same problem returns within six months of our service, we fix it at no labor charge.

Prepaid visits are scheduled Monday–Friday, 9:00 AM – 3:00 PM. Between visits: inspect, clean, or change your air filter monthly — it's the single best thing you can do between tune-ups.

WHAT WE DO DURING YOUR VISIT

Every visit follows ASHRAE industry-standard maintenance practices. Our NATE-certified technicians perform a comprehensive inspection to keep your system safe and running at peak efficiency.

General System Inspection

- Check thermostat calibration — confirm your home holds the temperature you set
- Tighten all electrical connections; measure voltage and current on motors
- Lubricate all moving parts to reduce friction, wear, and energy costs
- Inspect and clear condensate drain — prevents water damage and humidity problems
- Verify startup, operation, and shutdown cycle; confirm all safety controls work

Cooling-Season Service

- Clean condenser coil — dirty coils raise energy costs and shorten equipment life
- Check evaporator coil airflow — restricted flow causes freeze-ups and higher bills
- Confirm proper refrigerant charge — too much or too little reduces efficiency and lifespan

Gas Heating Service

- Clean burners and surrounding area for safe, efficient combustion
- Check all controls, relays, temperature switches, capacitors, wiring, and airflow
- Inspect gas connections, gas pressure, burner combustion, and heat exchanger

Electric Heating Service

- Check all controls, relays, temperature switches, capacitors, wiring, heating elements, and airflow

À La Carte Accessory Maintenance

Add professional maintenance for your indoor air quality equipment at any visit:

- Ducted humidifier
- Electronic air cleaner
- Whole-home dehumidifier
- Ducted air purifier

Ready to protect your home's comfort? Call 405-375-4822 or visit hartzellsheatair.com
